

Dogwood Pet Lodge Boarding & Day Care Contract

Welcome to Dogwood Pet Lodge. In order to maximize your pet's care and enjoyment, please confirm and reply to the following:

Today's Date _____ Owner _____
 Pets Name _____ Pets Age _____

I understand that the hours of arrival and departure are as follows:

Monday – Friday: 7:00 AM – 9:00 AM and 4:00 PM – 6:00 PM

Saturday: 7:00 AM – 9:00 AM and 4:00 PM – 6:00 PM

Sunday: 4:00 PM – 6:00 PM ONLY (No Morning Hours)

I understand that I am paying by the first and last day as a full rate charge regardless of AM or PM pick up or drop off. NO SUNDAY MORNING HOURS – NO EXCEPTIONS. **OWNER INITIALS** _____

There will be no exceptions for picking up or dropping off pets during other hours. However, there will be an additional \$35.00 charge for any and all after hours drop off or pick ups which MUST be pre-arranged and are considered specific appointment times. **OWNER INITIALS** _____

MEDICATION

If your pet requires medication that you are providing for our staff to administer, please take a moment to meet with a staff member and fill out our Guest Information sheet to ensure that all medications can be given as prescribed. All medications MUST be in the original container. Please **DO NOT** add medication to their food in advance. There will be an additional charge per administration of medication that will be added to your boarding charges (\$2.00 per administration). Dogwood Pet Lodge will not be responsible for any medication that the pet has not taken.

OWNERS INITIALS _____

FOOD

We serve *Pedigree Adult Complete Nutrition*, which is available to our guests at \$2.00 per meal. We are also happy to serve meals brought from home. Please PRE PACKAGE the individual meals and label them with your pets name. There is an additional charge for RAW and CANNED food of \$1.00 per meal. Bring only what your pet will need. WE DO NOT RETURN UNUSED FOOD.

OWNERS INITIALS _____

INTERACTON

Your pet's interaction with both our staff and our other guests is of great importance to us. Knowing more about your pet's behavior will help us to insure a positive and safe experience for all our guests. To that end, we ask that you answer candidly the questions regarding your pet on our Guest Information sheet.

OWNERS INITIALS _____

SPECIAL SERVICES

Services available for your pet during their stay: Please fill out our Guest Information sheet to request any specific services.

Boarding

- Day Camp \$12.00 per day
- Extra Playtime \$7.00 per session
- Walks \$7.00 per session
- Bath \$25.00 and up (required after 5 day stay)
- Nails \$15.00
- Grooming Estimate by groomer

Day Care

- Bath \$25.00 and up
- Full Groom Estimate by Groomer/by appointment only
- Nails \$15.00

OWNERS INITIALS _____

Dogwood Pet Lodge shall exercise reasonable care for the pet brought by the owner to our facility. If interactive daycare or group play is requested for this pet, it is done so at the owners' request, and he/she recognizes and accepts all potential risks involved in such activities. It is expressly agreed by the owner and pet care provider that Dogwood Pet Lodge's liability shall in no event be responsible for any and all acts or behaviors or any event that is not in control of said pet while it is in the care of the pet care provider. The owner further agrees to be solely responsible for all acts and behaviors, including payment of costs for injury to staff, other animals, or damage to the facility caused by the pet

OWNERS INITIALS _____

All charges incurred by Owner shall be payable upon pick up of pet. Dogwood Pet Lodge shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from services provided by Dogwood Pet Lodge. The Owner agrees that in the event the charges area not paid when due, in accordance with this contract, Dogwood Pet Lodge will exercise their legal rights within ten days via written notice to the owner by certified mail. Dogwood Pet Lodge may dispose of a pet for any and all unpaid charges, at private or public sale, at their sole discretion. In the event that this may happen, the Owner waves all statutory or legal rights to the contrary. If such sale does occur, and the sale price is not adequate to cover the cost of pet care and other charges, the owner shall than be liable to Dogwood Pet Lodge for the remainder of monies owed.

OWNERS INITIALS _____

A nonrefundable 50% deposit is required during peak season and holidays.

OWNERS INITIALS _____

If a pet in the care of Dogwood Pet Lodge should become ill or injured, or the state of the animals health otherwise requires professional attention, Dogwood Pet Lodge, at its sole discretion, may engage the services of a veterinarian or give other required attention to the animal. In this event, all expenses incurred will be the sole responsibility of the owner, and will be paid in full by same.

OWNERS INITIALS _____

Owner specifically represents to Dogwood Pet Lodge that, to the owners' knowledge, the pet has not been exposed to any contagious diseases within a thirty day period prior to check in. During the period of this agreement, owner also agrees to notify Dogwood Pet Lodge of any known exposure of pet to a communicable disease and hold pet out of attending Dogwood Pet Lodge until pet is symptom free for a minimum of 14 days or with written veterinary clearance. Owner further agrees to maintain current vaccinations as required by Dogwood Pet Lodge's policy.

OWNERS INITIALS _____

DOGWOOD PET LODGE WILL NOT BE RESPONSIBLE AND WILL NOT PAY FOR ANY DOG THAT MAY GET CANINE COUGH, A REPIRATORY PROBLEM THAT IS FOUND COMMONLY IN AN AREA WHERE PETS ARE GATHERING. THE OWNER IS RESPONSIBLE FOR UNDERSTANDING AND KNOWING THE RISKS INVOLVED WITH BOARDING THEIR PET. DOGWOOD PET LODGE ENCOURAGES YOU TO TAKE THE TIME TO TALK WITH YOUR VETERINARIAN TO BETTER UNDERSTAND THESE RISKS. BY INITIALING BELOW, I UNDERSTAND THE RISKS AND COSTS ASSOCIATED WITH CANINE COUGH.

OWNERS INITIALS _____

Dogwood Pet Lodge will not be responsible and will not replace any personal items that you leave with your pet. These items include leashes, collars, toys, tags, bedding etc. If any of these items are important to you, please do not leave them behind. Any such items that are left behind are donated to the facility.

OWNERS INITIALS _____

I have read, understand and agree to the terms and conditions set forth in this contract.

OWNERS SIGNATURE

DATE

This contract contains the entire agreement between the parties. All terms and conditions of this agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owners and Dogwood Pet Lodge.

Dogwood Pet Lodge
8824 A Dogwood Road
Windsor Mill, MD 21244
(410) 265-5807 (office)
(410) 265-5808 (fax)